

HARRIS

**Harris LiveVault®: Online Backup & Data Recovery Service****What It Does:**

The Harris LiveVault Backup System is the first solution to provide continuous online backup, offsite electronic vaulting, and guaranteed recovery of mission-critical server data - the data that keeps your local government running efficiently and effectively.

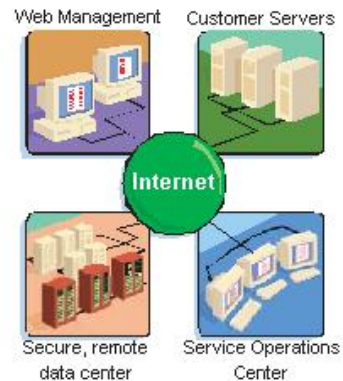
All backups are performed automatically over your Internet connection to remote, secure data centers so your data is always protected and available for immediate recovery.

With Harris LiveVault, local governments can reliably protect their vital server data. There are no tapes to purchase, handle, transport, catalog or store. By eliminating the costs and data loss risks inherent in manual backup procedures, IT personnel can now focus on more strategic initiatives.

**How It Works:**

Harris LiveVault provides immediate data recovery through a simple point and click web interface. Restore the most current version of your data from a few minutes ago or restore to a previous point in time by choosing from hundreds of versions maintained in the historical archive.

Files can be restored over your Internet connection from the offsite vault, or, in the event of a large-scale disaster, your data can be physically shipped to you on a Network Attached Storage (NAS) device.

**Why It Makes 'Cents':**

Through extensive backup expertise and superior design, Harris LiveVault provides a more convenient and reliable backup solution for less than most businesses pay to do it themselves. Do-it-yourself costs include data capture, removal of tapes to an offsite facility, storage in a secure data center, hardware, software and tapes that must be replaced every few years, as well as ongoing maintenance fees and offsite tape storage fees.

Lost employee productivity due to a data disruption, employee time required restoring data, and the cost of retrieving tapes further adds to the cost. Your local government can now eliminate the burden and associated data risks of manual tape-based procedures, saving time and money in the process.

In a world where even a few minutes of irrecoverable data can lead to lost records, lost revenue, and a severely damaged reputation, look for a data protection service that guarantees your data is always safe and immediately available.

**Sales**

1850 W Winchester Rd, Ste 209  
 Libertyville, IL 60048  
 Tel: 847-362-2803, x121  
 Fax: 847-362-3347

**Corporate Headquarters**

400-1 Antares Drive  
 Ottawa, Ontario K2E 8C4  
 Tel: 613-226-5511  
 Fax: 613-226-3377

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**Harris LiveVault®: Online Backup & Data Recovery Service****Features & Benefits:****Features...**

- Continuous Data Protection
- Automatically Offsite
- Guaranteed Recovery
- Web Management Portal
- Service Operations Center
- Historical Restore
- Disaster Recovery
- Secure and Private Connections
- Multi-platform Support

**Benefits...**

- *Current continuous backup of even open, changing databases & files.*
- *Secure offsite data vaulting in world-class data centers.*
- *Immediate recovery of current and historic files - guaranteed.*
- *Manage entire backup and data recovery from any web browser.*
- *Professional 24x7 monitoring and customer support.*
- *Hundreds of archived versions available for point in time recovery.*
- *Physical media shipment ensures business continuity.*
- *Password protection, digital certificates and 256-bit AES encryption.*
- *Protect Windows, RedHat Linux and Sun Solaris servers.*

**Pricing: 30 Day Retention \***

SERVICE PLAN	DATA PROTECTED	COSTS
Harris 5**	5 GB	\$75/month
Harris 10	10 GB	\$120/month
Harris 25	25 GB	\$250/month

\*\* Denotes most common service plan.

**Pricing: 1 Year Retention \***

SERVICE PLAN	DATA PROTECTED	COSTS
Harris 5**	5 GB	\$95/month
Harris 10	10 GB	\$150/month
Harris 25	25 GB	\$300/month

\*\* Denotes most common service plan.

**OR****Pricing: 7 Year Retention \***

SERVICE PLAN	DATA PROTECTED	COSTS
Harris 5**	5 GB	\$120/month
Harris 10	10 GB	\$195/month
Harris 25	25 GB	\$400/month

\*\* Denotes most common service plan.

**OR****HARRIS COMPUTER SYSTEMS****Sales**

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